# **MTD Quick Facts**

As of December 2007

## Purpose:

The Santa Barbara Metropolitan Transit District, with its focus on passenger service, provides a reliable, safe, comfortable means of mobility to those who lack other transportation, including students, the elderly and individuals with disabilities who have access to bus stops. MTD also provides an attractive transportation option for commuters and shoppers who may otherwise drive cars.

## **Governing Body:**

A five member board of directors governs the MTD. Two members are appointed by the Santa Barbara City Council, two by the Santa Barbara County Board of Supervisors, and a fifth member at large is appointed by the MTD Board of Directors.

## **MTD Management Team:**

Sherrie Fisher, General Manager

Jerry Estrada, Assistant GM/Controller

David Damiano, Manager of Transit Development & Community Relations

Bill Morris, Manager of Operations

Gabriel Garcia, Manager of H.R. & Risk

Dale Zielinski, Manager of Maintenance

Steve Maas, Manager of Strategic Planning & Compliance

**Employees:** (211 total employees)

Bus Operators: 141; 120 Men and 21 Women

Maintenance: 27

Customer Service Representatives and Operations Supervisors: 10

Administration: 33

### **Statistics:**

35 transit routes

2,492,060 annual service miles

184,694 annual service hours

725 bus stops

MTD Fiscal Year 2002 Passenger Trips: 6,903,482

MTD Fiscal Year 2003 Passenger Trips: 7,005,474

MTD Fiscal Year 2004 Passenger Trips: 7,004,053

MTD Fiscal Year 2005 Passenger Trips: 7,169,752

MTD Fiscal Year 2006 Passenger Trips: 7,305,879

MTD Fiscal Year 2007 Passenger Trips: 7,652,889

### **Equipment:**

- 9 1991/92/94 Battery-Electric Shuttles
- 8 1992 Flxible, 40'
- 1 1993 Battery-Electric 22' Transit Bus
- 28 1998 Nova Low-Floors, 40'
- 5 2000 Nova Low-Floors, 40'
- 10-2000 Battery Electric Shuttles
- 15 2004 Gillig Low Floor 40'
- 11 2004 Gillig Low Floor 29'
- 5 2004 MCI D4000 and D4500 Commuter Coaches
- 3 2006 Gillig Low Floor 29'
- 8 2007 Gillig Hybrid, 40'
- 103 Total Vehicles (75 diesels, 20 electric, 8 hybrid)

All MTD buses are accessible to passengers with disabilities or who have difficulty climbing stairs.

#### **Service Area:**

The MTD covers approximately 52 square miles in the southern area of Santa Barbara County, between the Ventura County border to the east and Winchester Canyon at the western edge of Goleta. The District encompasses the communities of Santa Barbara, Goleta, Carpinteria, Montecito, Summerland and Isla Vista.

### **MTD Service:**

Bus Operation Hours (varies by route):

5:30 a.m. - 12:00 a.m. Weekdays

6:00 a.m. - 11:35 p.m. Saturdays

6:15 a.m. - 10:30 p.m. Sundays

#### Frequency:

Most routes operate on 30-minute intervals on weekdays. Service along the busy State/Hollister corridor and the route running from the East to West side of Santa Barbara is every 10 minutes. Service on the Downtown-Waterfront Electric Shuttle is every 10 minutes in summer and every 15 minutes in winter.

## **Dial-A-Ride:**

Under the Americans with Disabilities Act, the MTD subsidizes wheelchair-accessible, curb-to-curb para-transit service for persons with disabilities who are unable to ride MTD buses. Please call Easy Lift Transportation at (805) 681-1181 if you believe you may be eligible. The fare for the service is \$2.00.

### **Fares and Transfers:**

Exact change is required, all fares are one-way.

#### Cash Fares:

Regular one-way fare \$1.25

Seniors (age 62 and over) 60¢

Persons with Disabilities 60¢

Persons with Medicare Cards 60¢

Persons who are Blind free

Transfers to complete one-way trip free

ADA complementary para-transit service (operated by Easy Lift) \$2.00

UCSB/SBCC students show student identification card with current sticker. Valid during specific dates only. Stickers are valid 7 calendar days before the first day of classes until the last day of final examinations.

Children 45 inches or less free (3 per adult)

Downtown-Waterfront Shuttle 25¢ (One-way trip)

Seaside Shuttle 25¢(One-way trip)

#### 10-Ride Passes

Adult \$10.00

Youth (K-12) \$7.50 Mon – Fri, now valid year-round.

Seniors (age 62 & over) \$5.00

Persons with Disabilities \$5.00

Persons with Medicare Cards \$5.00

## **Unlimited 30-Day Passport**

Adult \$41.00

Youth (K-12) \$32.00

Seniors (age 62 & over) \$18.00

Persons with Disabilities \$18.00

Persons with Medicare Cards \$18.00

#### **Free Transfers**

If you need to use more than one bus to reach your destination, ask the driver for a transfer when you pay your fare on the first bus.

Transfers are free and can be used as your fare on up to two more buses within one hour. Transfers are valid until you complete your one-way trip. Transfers are not valid on return trips. If you are concerned about catching your connecting bus, the driver can call ahead to inform the other driver of a transferring passenger.

### **Valley Express Fare Structure**

Cash Fare (one-way): \$4

10-Ride Pass: \$35 - use this pass as needed, consecutive days of use not required.

30-Day Pass: \$120 - time sensitive from first day of use. Pass may be used on all MTD routes.

There are no discounted individual fares (i.e. senior, disabled, or student) associated with this regional, commuter service however some employers do subsidize bus passes. Please check with your employer.

This regional, commuter service operates at peak periods only.

### Transit Center:

The Transit Center is the hub of the MTD system and is located at 1020 Chapala Street in downtown Santa Barbara. More than 10,000 passengers use this facility every day. Live Customer Service Representatives provide detailed trip planning services.

## Transit Center Services & Information:

- Bus pass and change vending machines
- Snack and beverage vending machines
- ATM
- Bus tokens
- Route information
- Trip Planning
- Bus Stop information
- Accessible service information
- Lost & Found
- Pay phones
- Free Routes & Schedules Guides
- Visitor information
- Sheltered waiting area

### **Transit Center Hours:**

6:00 a.m. - 7:00 p.m. Weekdays

8:00 a.m. - 6:00 p.m. Saturdays

9:00 a.m. - 6:00 p.m. Sundays

Tel: (805) 683-3702